



## DEAR GUEST

All staff is pleased to welcome you at La Palmeraie. And we wish you a pleasant stay  
If you need any advice or information don't hesitate to contact us.

### NON-SMOKING ROOM

Please do not smoke inside the room.

### WI-FI ACCESS

Free of charge, Wi-Fi is available throughout the property.

Wifi: **LPA** Access key is: **lapalmeraie**

### AIR CONDITIONING

Make sure you are in 'cool' or snowflake '\*' mode

Your room is equipped with a thermostatic control switch.

### DOCTOR

Should you need any medical assistance, please do not hesitate to call our staff.

### DRINKING WATER

The tap water is not drinkable. Complimentary bottles of water are provided in the bedroom.

### ELECTRICITY / ELECTRICITÉ

Electrical current is 220 volts.

For multi-adapters or various electrical plugs, please ask the Reception.

### PAYMENT

By cash (any currency), credit cards & Amex

### SAFETY DEPOSIT BOX

Please remember that the Hotel is not liable for the loss of personal valuables.

Guests are advised to use safe on the room.

Operating instruction:

Please switch on before first use, and then that can close and open the door.

(The switch behind door)

#### **1 Close the door:**

Close the door and input 4-digit code and press '#' button, the door automatically close and the display screen will show 'CLOSED', when the ring end, that means the door is closes.

#### **2 Open the door**

Enter own 4-digit, the door automatically open, the display screen will show 'OPENED', when the ring over, that mean the door is opened,

**In case of any problem please contact the reception,**

## HOTEL REGULATIONS

Guests are required to present their passport with a valid entry/exit visa at the Reception Desk upon check-in.

Only registered guests are permitted to stay in the rooms.

To avoid any accident, children must be under adult supervision at all time, especially at the swimming pool.

Joiners are not allowed in the Hotel.

The Hotel is not liable for the loss of personal items left in the room or elsewhere. A safe is provided on your room.

Drugs, weapons or explosives are strictly prohibited in the Hotel.

Cooking is not permitted in the rooms.